Town of Mount Hope

IMPORTANT COMMUNITY UPDATE

We want to inform our residents of an incident that occurred on Thursday, November 19, 2026 at the Town of Mount Hope Highway Department.

During the overnight hours, while the building was closed and unoccupied, a mechanical switch failure involving the building's heating oil day tank system resulted in an oil spill. The incident was caused by an equipment failure, not human error. Fortunately, the spill was contained, and the appropriate notifications were made to the New York State Department of Environmental Conservation (DEC) and the Fire Department.

Unfortunately, the incident caused substantial damage to the Highway Department offices and employee areas. Additionally, the Highway Department building and Town Hall offices are currently without heat.

The Town is working closely with Miller Environmental and our insurance providers to address the damage and begin the recovery process. Spill cleanup and emergency demolition work are already underway.

Beginning next week, Highway Department offices and employees will be temporarily relocated to trailers behind Town Hall. We anticipate this arrangement will remain in place for the foreseeable future while cleanup, repairs, and restoration are completed.

Due to the loss of heat and ongoing restoration efforts, temporary closures of Town Hall may be necessary. Should any closures occur, we will notify residents through the Town's website and the Towns notification system.

We understand that this situation may cause some inconvenience, and we appreciate everyone's patience and understanding as we work to restore our facilities and maintain essential Town services.

We believe it is important to keep our residents informed about matters affecting Town operations. We will continue to provide updates as more information becomes available.

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